

BOSCH CONNECTED CONTROL ("BCC") PRIVACY POLICY

Bosch Thermotechnology Corp. respects your privacy

The protection of your privacy in the processing of your personal data is an important concern to which we pay special attention during our business processes. We process personal data collected during your visit to our websites confidentially and solely in compliance with legal provisions.

Data protection and information security are part of our corporate policy.

Collection and Processing of Personal Data

Personal data is only stored when voluntarily given by you in your use of our mobile applications, products, or services for a determined purpose e.g. in context of account and product registration and operation or modification to an existing account, a survey, or in performance of a contract, when you request services from us, or when you contact customer support or otherwise interact or communicate with us. We collect certain personal data. During the product registration process, e.g., or wherever registration may be required the following information will be requested:

Obligatory information:

- ▶ First and last name
- ▶ Address
- ▶ Mobile number
- ▶ Phone number
- ▶ E-Mail-address

If you are registered, you can access content and services that we offer to registered users only. Registered users also have the option to change or delete data given during the registration at any time. In addition, we can also provide all details regarding the personal information we have collected about you at any time. At your request, we will correct or delete information held about you, unless there are statutory retention periods.

To contact us in this regard, please use the contact information provided at the end of this Data Privacy Policy.

Collection and Processing of Non-Personal Data

When you use our Mobile Apps, we may also collect automatically the following non-personal data:

- ▶ mobile device data
- ▶ unique device identifier
- ▶ serial number
- ▶ hardware model
- ▶ software version
- ▶ mobile network information
- ▶ operating system and version
- ▶ account password
- ▶ phone MAC ID
- ▶ customer Wi-Fi password
- ▶ device alerts, settings, modes, runtime, current status, program

The insights gained enable us to further optimize our websites and Mobile Apps and tailor them to better our visitors' and users' needs.



Use of Personal Data and Purpose Specification

Bosch Thermotechnology Corp or the entities or individuals specified may use your personal data for the purpose of:

- ▶ technical administration of our Mobile Apps, product, or services
- ▶ maintaining, personalizing and improving our Mobile Apps, products and services you use
 - authenticate users, provide services you request, and develop new features and services
- ▶ customer service or supplier administration
- ▶ product engagement and user surveys
- ▶ connect device to cloud service
- ▶ commission device for encryption set up
- ▶ GPS coordinates for outdoor temperatures
- ▶ connection to Alexa or Google Home
- ▶ inquiries and customer service requests you submit to Bosch
- ▶ compliance with legal or statutory requirements

The use of this personal data will only be used in the scope necessary for this purpose.

Your individual, identifiable, personal data will not be disclosed to third parties, other than Bosch Thermotechnology Corp's affiliated entities and approved third party marketing or other approved service providers, without your consent.

Sharing of Personal Data

Bosch Thermotechnology Corp's will share the personal information you provide as described in this Privacy Policy with the following entities and individuals and otherwise as follows:

- ▶ our affiliated entities, including our parent company in Germany, Robert Bosch GmbH, and Bosch Thermotechnology GmbH
- ▶ our third party service providers, vendors, consultants, marketing partners and other partners performing work on our behalf, in order to provide you with our websites, Mobile Apps, products and services
- ▶ relevant authorities in accordance with, and as we deem required by, applicable law, regulation, court order or legal process
- ▶ if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Bosch Thermotechnology Corp, its employees, its customers, its third party providers or partners, or the public
- ▶ in connection with, or during negotiations of, any merger, sale of company assets, consolidation or restructuring, financing, or acquisition of all or a portion of our business by or into another company
- ▶ in an aggregated and/or anonymized form which cannot reasonably be used to identify you
- ▶ otherwise, with your consent

International Data Transfer

Bosch Thermotechnology Corp may transfer your personal data to its parent company in Germany, Robert Bosch GmbH, and to any Bosch's worldwide affiliates when processing data. Your data will be stored on third party cloud services in the United States of America and the People's Republic of China.. This data will be processed by a third party processor located within the People's Republic of China.

Right to Information, Correction, Deletion, and Blocking of Data

Please address any questions on data protection, right to information, applications for the correction, blocking or deletion of your personal data directly to the contact persons specified in the site's legal notice



Children's Privacy

We do not knowingly collect or use any personal data from online visitors under the age of thirteen. We do not knowingly allow visitors under the age of thirteen to participate in any promotions or contests made available on our websites from time to time.

California Privacy Rights

California's "Shine The Light" law permits those of our customers who are residents of California to annually request a list of their personal information (if any) we disclosed to third parties for direct marketing purposes in the preceding calendar year, and the names and addresses of those third parties. At this time, we currently do not share any personal information with third parties for their direct marketing purposes

We do not track our customers over time and across third party websites to provide targeted advertising and therefore does not respond to Do Not Track (DNT) signals. However, some third party sites do keep track of your browsing activities when they serve you content, which enables them to tailor what they present to you.

Security

Bosch Thermotechnology Corp takes security precautions to ensure that your data we have under our control is protected against tampering, loss, destruction, access by unauthorized persons, or unauthorized disclosure. Our security measures are being continuously improved in accordance with the state of technological developments.

International Users

This service targets product users in the U.S. and Canada, and our services are subject to the U.S. and Canadian laws, including those governing the privacy and security of your information. If you use our services, you are transferring your information to Bosch in the United States. By using the services or providing your information to us through the services you consent to the transfer of your personal information to the United States, and to the People's Republic of China, and our handling of your information in accordance with applicable U.S., Canadian, and Chinese legal requirements.

Changes to Privacy Policy

Due to the constantly changing nature of our business, we reserve the right to change, update or modify this privacy policy at any time at our sole discretion, and will post any new privacy policy here. Any such change, update or modification will be effective immediately upon posting on this website. Use of information that we gather now will be subject to the privacy policy in effect at the time of use. By clicking on the consent button, you acknowledge that you have read and understand and agree to be bound by this privacy policy. If you do not agree to be so bound, you will not have the full functionality of the BCC. You are responsible for checking our website frequently to keep apprised of recent changes.

Contact

To obtain more information or to submit suggestions or complaints regarding the processing of your personal data, you can contact our Privacy Policy Administrator at the contact information below.

For complaints in the U.S, you may contact:

privacy.policy@us.bosch.com

For complaints in Canada, you may contact:

Office of the Privacy Commissioner of Canada
30, Victoria Street
Gatineau, Quebec K1A 1H3

If incorrect information has been stored despite our efforts to maintain correct and up-to-date data, we will correct this upon your request. privacy.policy@us.bosch.com

Robert Bosch LLC
Privacy Policy Administrator
38000 Hills Tech Drive
Farmington Hills, MI 48331

To withdraw your consent, you can contact Bosch Thermotechnology's support group at (800) 283-3787 or email ldy.sop@us.bosch.com

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Bosch Connected Control ("BCC")