

10-Year LIMITED WARRANTY for Bosch Flow Centers

This limited warranty is provided by Bosch Thermotechnology Corp. ("BTC") and covers Bosch Flow Center models 7738005086, 7738005087, 7738005088, 7738005089, 7738005090, 7738005091, 7738005092, 7738005093, 7738005094, 7738005095, 7738005096, 7738005097, 7738005098, 7738005099, 7738005102, and 7738005103 (hereinafter referred to as "Flow Center"). This warranty is provided to the original purchaser of the Flow Center as long as the Flow Center remains installed at its original place of installation.

WARRANTY COVERAGE Ten Year Limited Warranty

BTC warrants that all internal components incorporated into the Flow Center at the time of shipment shall remain free from defects in workmanship and materials for ten years from the shorter of the proof of certificate of occupancy date or proof of certified startup date or date of manufacture if proof of occupancy or start up is not available, provided it is installed and properly maintained by a qualified and trained HVAC contractor and the other conditions of this warranty are met. If BTC determines that the Flow Center or any part of the Flow Center has a defect in workmanship or materials, BTC will furnish a new part in exchange for the part which has failed because of a defect in material or workmanship.

FLOW CENTER SYSTEM ACCESSORIES

The Flow Center may be delivered with BTC supplied accessories and components which have not been incorporated into the Flow Center at the time of shipment ("Other Components"). Such Other Components are warranted by BTC to be free from defects in workmanship and material for one year from proof or certificate of occupancy date or proof of certified start up date, provided they are installed and properly maintained by a qualified and trained HVAC contractor and the other conditions of this warranty are met. If a defect exists in the Other Components, BTC will furnish a new part in exchange for the part which has failed because of a defect in material or workmanship, In addition such Other Components may be warranted by the Manufacturer. You must contact the Manufacturer of the Other Components for matters relating to their Warranty.

ITEMS NOT COVERED

This limited warranty does not cover the following circumstances:

- Flow Centers installed in a building other than a one or two family residential dwelling, unless individual Flow Centers are installed for each dwelling unit.
- Components or parts not provided by BTC.
- Components or parts on which the tags or nameplates have been removed, altered or defaced.
- Scratches in or discoloration of finishes.
- Serviceable items and normal maintenance as required per the Installation and Maintenance Manual.
- The workmanship of any installer. BTC disclaims and does not assume any liability of any nature for unsatisfactory performance caused by improper installation, repair or maintenance.
- Any labor or material costs for removal, reinstallation, repair and replacement of the defective component or part unless otherwise provided above.
- Electricity or fuel costs, or any increases or unrealized savings in same, for any reason whatsoever.
- Transportation to BTC, if necessary.
- Damage caused by excessive temperatures or pressures, fuel or gas explosion, electrochemical reaction, water and air impurities, electrical failures, use during construction, flooding or acts of God.
- Any damage or failure resulting from the introduction of harmful chemicals, caustic fluids, or liquids detrimental to copper tubing, including but not limited to improperly applied or maintained heat transfer fluids or chlorinated pool or spa water.
- Any damage or failure resulting from improper unit sizing or under sizing by the installer.
- Shipping charges, delivery expenses or administrative fees incurred by the purchaser in repairing or replacing the Flow Center.
- Fluid that contain materials that exceed the recommended concentration and are a cause of premature failure.

CONDITIONS OF WARRANTY

The warranty herein is void under the following circumstances:

- Failure or malfunction resulting from improper or negligent operation, accident, abuse, freezing, electrical imbalance characteristics, misuse, unauthorized alteration, incorrect electrical supply, electrical surges, or improper installation, repair or maintenance. See the Installation and Maintenance Manual for installation and maintenance information.
- Failure or malfunction resulting from any conditions within the structure, including mold and/or mildew and/or any chemical or toxin secreted there from or damage resulting from mold, fungus or bacteria.
- Failure or malfunction resulting from a contaminated or corrosive liquid supply, the addition of unapproved chemicals, operation at abnormal temperatures, pressures or flow rates, accessory or component not authorized and approved by BTC. See the Installation and Maintenance Manual for installation and maintenance information. Failure due to improper flushing and charging of the closed circuit loop.
- Failure or malfunction due to misapplication or faulty building design or construction.
- Products on which payment to BTC is or has been in default.

LIMITED WARRANTY

OTHER THAN THE OBLIGATIONS OF BTC EXPRESSLY SET FORTH HEREIN, **BTC DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** BTC'S SOLE OBLIGATION WITH RESPECT TO THE FLOW CENTER AND **PURCHASER'S EXCLUSIVE REMEDIES ARE SET FORTH IN THE FOREGOING LIMITED WARRANTY. BTC SHALL NOT BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES** INCLUDING, WITHOUT LIMITATION, INJURY OR DAMAGE TO PERSONS OR PROPERTY OR DAMAGES FOR LOSS OF USE, LOST PROFITS, INCONVENIENCE OR LOSS OF TIME.

NOTE THAT ANY REPLACED PRODUCT WILL BE WARRANTED FOR ONLY THE UNEXPIRED TERM OF THE ORIGINAL WARRANTY.

THIS WARRANTY APPLIES ONLY TO FLOW CENTERS INSTALLED IN THE UNITED STATES AND CANADA.

Some states do not allow the exclusion of limitation of damages, or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

WARRANTY CLAIMS PROCESS

If you have a warranty claim you should notify the contractor who installed your Flow Center and ask that the contractor notify the distributor from whom the contractor purchased the Flow Center. If this action is not possible or you don't receive a response, contact Bosch Thermotechnology Corp., 50 Wentworth Avenue, Londonderry, NH 03053. To process your claim, you will need a copy of your original invoice or other proof of purchase, the product serial number and documentation showing the original installation date and location. The alleged defective components or parts must be returned to BTC in accordance with BTC procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure (contact BTC if you have questions regarding the return process). If BTC determines that the returned components and/or parts are defective and that this warranty applies, BTC will furnish the replacement components and/or parts to an authorized BTC distributor who, in turn, will forward the components and/or parts to the contractor who installed your Residential Flow Center.

For more information please contact:

BTC Warranty Department,
50 Wentworth Ave., Londonderry, NH 03053
Email: bosch.fhpwarranty@us.bosch.com,
Phone: 954-776-5471, Fax: 800-776-5529

Effective for sales on or after May 1st, 2015.