

Bosch Thermotechnology Contact List for Commercial FHP & Boiler Products

| Department | Name | Phone | Cell | Email |
|--|--------------------|-------------------------|----------------|-------------------------------------|
| Reception | | (954) 776-5471 | | |
| Commercial Sales Director | David Lopes | (603) 552-1100 | (603) 260-7751 | david.lopes@us.bosch.com |
| Commercial Sales - Pacific/West Sales Manager | tbd | | | |
| Commercial Sales - SE Sales & Key Accounts Manager | Art Kunz | (941) 697-9668 | (941) 830-1641 | arthur.kunz@us.bosch.com |
| Commercial Sales - Northeast Sales Manager | Melvin Johns | (617) 612-4516 | 339-222-0038 | melvin.johns@us.bosch.com |
| Commercial Sales - Mid-Atlantic & Mid-West Sales Manager | Stephen Henchy | (954) 513-3616 | (954) 591-9277 | stephen.henchy@us.bosch.com |
| Commercial Sales - Canada | Tom Heckbert | (905) 542-6082 | (289) 654-4151 | tom.heckbert@ca.bosch.com |
| Commercial Sales - Business Analyst & Intl. Sales | Juan Carlos Nahon | (954) 513-3615 | (954) 892-9985 | juan.nahon@us.bosch.com |
| Commercial Sales - Sales Coordinator | Frances Bruderer | (954) 513-3703 | | frances.bruderer@us.bosch.com |
| Applications Engineers: WSHP | Aaron Sorenson | (954) 513-3698 | (954) 540-5547 | bosch.fhp.applications@us.bosch.com |
| Applications Engineers: Boilers | Jake Porter | (603) 370-3634 | (603) 716-1085 | jake.porter@us.bosch.com |
| | Matt Levesque | (603) 370-3636 | | matt.levesque@us.bosch.com |
| Trainers: WSHP | Phil Rains | | (915) 477-4349 | phil.rains@us.bosch.com |
| Boilers | Syed Shahzer | (617) 612-4532 | (339) 223-1102 | syed.shahzer@us.bosch.com |
| Warranty Department | Lead | Christie Stack | (603) 370-3645 | |
| | | Susan Kilgus | (603) 370-3607 | warranty_returns@us.bosch.com |
| Technical Support - After Sales | Lead | Alfredo Buitrago | | |
| | | Jorge Suarez | | |
| | | Omar McIntosh | | |
| | | Brian Lockett - intern | | |
| Technical Support - Field Technician | | Edgton Wright | | |
| Aftermarket Operations Manager | cell: 603-965-7413 | Heather Anderson | | |
| Customer Service and Site Manager | cell: 786-779-1229 | Janet Poklemba | | |
| Order Entry and Order Processing: | Lead | Eunice Morales | | |
| | | Charlene Hastings | | |
| | | Patricia Badalamenti | | |
| | | Sabrina Pressley | | |
| | | Alex Brown | | |
| | Boilers | Angel Miller | | |
| Parts Orders & Support | | John Dillahunt | | |
| | | Diondre Brown | | |

866-642-3198 - Fax: 800-776-5529

Select 2 for Technical Support

Option 5 = All Geothermal & AC Products then

Option 1 = Tech Support

Option 2 = Parts

Select 3 for Customer Support

Option 1 = All Geothermal & AC Products then

Option 1 = Parts

Option 2 = Commercial

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order-entry@us.bosch.com