

Bosch Thermotechnology Contact List for Commercial FHP & Boiler Products

Department	Name	Phone	Cell	Email
Reception		(954) 776-5471		
Commercial Sales Director	David Lopes	(603) 552-1100	(603) 260-7751	david.lopes@us.bosch.com
Commercial Sales - Pacific/West Sales Manager	tbd			
Commercial Sales - SE Sales & Key Accounts Manager	Art Kunz	(941) 697-9668	(941) 830-1641	arthur.kunz@us.bosch.com
Commercial Sales - Northeast Sales Manager	Melvin Johns	(617) 612-4516	339-222-0038	melvin.johns@us.bosch.com
Commercial Sales - Mid-Atlantic & Mid-West Sales Manager	Stephen Henchy	(954) 513-3616	(954) 591-9277	stephen.henchy@us.bosch.com
Commercial Sales - Canada	Tom Heckbert	(905) 542-6082	(289) 654-4151	tom.heckbert@ca.bosch.com
Commercial Sales - Business Analyst & Intl. Sales	Juan Carlos Nahon	(954) 513-3615	(954) 892-9985	juan.nahon@us.bosch.com
Commercial Sales - Sales Coordinator	Frances Bruderer	(954) 513-3703		frances.bruderer@us.bosch.com
Applications Engineers: WSHP	Aaron Sorenson	(954) 513-3698		bosch.fhp.applications@us.bosch.com
Applications Engineers: Boilers	Jake Porter	(603) 370-3634	(603) 716-1085	jake.porter@us.bosch.com
	Matt Levesque	(603) 370-3636		matt.levesque@us.bosch.com
Trainers: WSHP	Phil Rains		(915) 477-4349	phil.rains@us.bosch.com
Boilers	Syed Shahzer	(617) 612-4532	(339) 223-1102	syed.shahzer@us.bosch.com
Warranty Department	Lead	Christie Stack	(603) 370-3645	
		Susan Kilgus	(603) 370-3607	warranty_returns@us.bosch.com
Technical Support - After Sales	Lead	Alfredo Buitrago		
		Jorge Suarez		
		Omar McIntosh		
		Brian Lockett - intern		
Technical Support - Field Technician		Edgton Wright		
Aftermarket Operations Manager	cell: 603-965-7413	Heather Anderson		
Customer Service and Site Manager	cell: 786-779-1229	Janet Poklemba		
Order Entry and Order Processing:	Lead	Eunice Morales		
		Charlene Hastings		
		Patricia Badalamenti		
		Sabrina Pressley		
		Alex Brown		
	Boilers	Angel Miller		
Parts Orders & Support		John Dillahunt		
		Diondre Brown		

866-642-3198 - Fax: 800-776-5529

Select 2 for Technical Support

Option 5 = All Geothermal & AC Products then

Option 1 = Tech Support

Option 2 = Parts

Select 3 for Customer Support

Option 1 = All Geothermal & AC Products then

Option 1 = Parts

Option 2 = Commercial

bosch.fhptechsupport@us.bosch.com

order-entry@us.bosch.com