

# Product Information Notice

**Models:** BOVA-36HDN1-M18M (3Ton)  
BOVA-60HDN1-M18M (5Ton)



**BOSCH**

**Subject:** No Heating on Bosch Inverter Ducted Split System



All work must be performed by a licensed contractor.

## Serial Number Range:

	BOVA-36HDN1-M18M	BOVA-60HDN1-M18M
<b>Capacity</b>	3 Ton	5 Ton
<b>S/N Start</b>	3999A-656-000001-7739832068	3999A-656-000093-7739832070
<b>S/N End</b>	3999A-656-000090-7739832068	3999A-656-000225-7739832070

## Summary:

An assembly error in the outdoor units can lead to ineffectiveness of the heating function of the system. If a no heat situation is observed, the affected units should be inspected and repaired if necessary. This is not a safety issue.

## Action:

If a no heat situation occurs and the serial number of the unit falls within the serial number range listed above, contact Bosch Technical Support at 1-866-642-3198 for instructions on how to identify and repair the assembly error.

