

Bosch / Buderus Warranty Labor Allowance Form



BOSCH

Warranty Labor Allowance Form

All labor reimbursement requests must be submitted to Bosch Thermotechnology Corp. ("Bosch") on the Warranty Labor Allowance Form provided. Proof of start-up may be required. Expedited freight charges for replacement parts are not covered under this program.

- Labor requests must be submitted directly to Bosch as detailed below within 90 days from the date the work was performed.
- Labor allowances shown below are maximum amounts.
- Labor claims for multiple locations or incidents must be filed separately.
- Labor reimbursement does not cover the following:
 - Travel to and/or from the installation site
 - Serviceable items and normal maintenance as required per the Installation Manual

- ▶ Cost associated with the acquisition of replacement parts
- ▶ Cost associated to gain access for repair
- ▶ Excessive costs incurred for diagnostics. It is assumed and required that the serving contractor be familiar with the service, operation and maintenance of BTC products



Failure to follow proper filing procedures does not extend the allowance grace period beyond 90 days from the date of the repair. If the allowance is not filed directly with the Bosch strictly in accordance with the details provided below and within 90 days from the date of the repair, all charges will be denied with no further consideration.

Warranty Labor Request Procedure

- Complete the Warranty Labor Allowance Form.
- Attach the contractor's invoice for the completed repairs and proof of purchase and registration/purchase where required.
- Returned the completed form and attachment via:
 - E-mail: **Tankless:** ldy.asa@us.bosch.com
Boiler: ldy_tsbuderus@us.bosch.com
 - Mail: Bosch Thermotechnology Corp.
50 Wentworth Avenue
Londonderry, NH 03053 Attn: Labor

Labor Allowances

Model	Replacement / Repair Required	Allowance
Bosch Greenstar (all models)	Part Replacement	\$125
	Additional Parts (same visit)*	\$50
	Heat Exchanger Replacement	\$125
	Entire Boiler Swap*	\$150
Buderus GB142 (all models)	Wiring Harness	\$200
	All Other Parts Replacement	\$125
	Heat Exchanger Replacement	\$400
	Entire Boiler Swap*	\$400
	Additional Parts (same visit)*	\$50
Gas Tankless Therm and Greentherm (330PN, 520PN, 520HN, 660EF, 660EFO, 830ES, 940ES, 940ESO, C950ES, C1050ES, C1210ES, C1210ESC)	Control Unit	\$100
	Heat Exchanger Replacement (Primary or Condensing)	\$150
	Entire Unit Swap*	\$150
	All Other Parts Replacement	\$75
	Additional Parts (same visit)*	\$50

* Must be accompanied by a Bosch provided Incident Number.



Warranty Labor Reimbursement Request Form

General Information

Date:	Incident Number:
Contractor Company Name:	Technician Name:
Address:	City:
State:	Zip Code:
Customer Name:	
Address:	City:
State:	Zip Code:
Date of Work Completion:	
Model Number:	Serial Number:

Parts Replaced

Part Number:	Incident Number:
How did you diagnose?: (Include any supporting figures or readings)	
Part Number:	Incident Number:
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Part Number:	Incident Number:
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Part Number:	Incident Number:
How did you diagnose?: (Include any supporting figures or readings)	

This form does not create any obligation on the part of Bosch Thermotechnology Corp. ("Bosch") other than the obligations stated in the Limited Warranty provided with the product at the time of purchase. Bosch disclaims all warranties, express or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose, Bosch's sole obligation with respect to the product and purchaser's exclusive remedies are set forth in the Limited Warranty provided with the product at the time of purchase.

Effective Date: 01.2015